## half Year results 31 DECEMBER 2015

## DISCLAIMER

This interim results presentation dated 11 February 2016 provides additional comment on the half year results announcement released to NZX on the same date. As such, it should be read in conjunction with, and subject to, the explanations and views provided in those documents.

## HIGHLIGHTS

- Group revenue up $9.7 \%$ to a record $\$ 310.8 \mathrm{~m}$
- Same store sales up $5.4 \%$ to $\$ 291.8 \mathrm{~m}$
- Gross margin increased to $64.2 \%$ despite challenges from strength of US dollar
- EBIT of $\$ 35.2 \mathrm{~m}$ up $0.8 \%$
- EBIT excluding FX gain/loss of $\$ 36.5 \mathrm{~m}$ up $0.6 \%$
- NPAT of $\$ 24.9 \mathrm{~m}$ up $5.1 \%$
- Earnings per share of AU 6.50c
- Interim dividend of NZ 2.5 c in line with prior year
- Net debt of \$26.3m down 22.1\%
- Equity ratio $52.6 \%$ up on prior year 50.3\%
- 6 Michael Hill and 3 Emma \& Roe stores opened
- Total of 304 stores at year end


Yorkdale, Toronto


OPERATIONAL REVIEW

## MICHAEL HILL AUSTRALIA RETAIL SEGMENT (avo)

| For the half year ending | 2015 | 2014 | \% move |
| :---: | :---: | :---: | :---: |
| Revenue | 175.6 m | 168.5 m | $4.2 \%$ |
| Same store sales | 172.2 m | 166.6 m | $3.4 \%$ |
| Gross profit \% | $62.3 \%$ | $62.5 \%$ |  |
| Total expenses | 77.0 m | 73.9 m | $4.1 \%$ |
| EBIT | 32.4 m | 31.5 m | $2.9 \%$ |
| EBIT as a \% of revenue | $18.5 \%$ | $18.7 \%$ |  |
| Net stores opened/(closed) | $(1)$ | 2 |  |
| Total stores open | 166 | 166 |  |

- Australian segment improved despite the retail market continuing to be a challenging environment
- Management focus is on improving productivity through consistent use of our proven retail management systems
- Branded collections represented 9.6\% of total sales, up from 9.1 \% last year
- 175 store locations have been identified as suitable locations, with three new stores to open over the next six months


## MIChael hill New Zealand retail segment nvo

| For the half year ending | 2015 | 2014 | \% move |
| :---: | :---: | :---: | :---: |
| Revenue | 67.5 m | 63.2 m | $6.7 \%$ |
| Same store sales | 67.5 m | 63.2 m | $6.7 \%$ |
| Gross profit \% | $61.5 \%$ | $61.5 \%$ |  |
| Total expenses | 26.2 m | 24.8 m | $5.5 \%$ |
| EBIT | 15.3 m | 13.9 m | $10.3 \%$ |
| EBIT as a \% of revenue | $22.7 \%$ | $22.0 \%$ |  |
| Net stores opened/(closed) | 0 | 0 |  |
| Total stores open | 52 | 52 |  |

- Strong growth driven in part to the vibrant Auckland market
- The segment is benefiting from a stable and experienced leadership team
- EBIT up $10.3 \%$ to $\$ 15.3 m$
- Branded collections represented 8.4\% of total sales, slightly down from 8.6\% last year
- Flagship store Vulcan Lane, Auckland opened in September 2015


## MICHAEL HILL CANADA RETAIL SEGMENT (cao

| For the half year ending | 2015 | 2014 | \% move |
| :---: | :---: | :---: | :---: |
| Revenue | 53.3 m | 44.9 m | $18.8 \%$ |
| Same store sales | 44.5 m | 42.2 m | $5.6 \%$ |
| Gross profit \% | $62.5 \%$ | $61.8 \%$ |  |
| Total expenses | 25.9 m | 22.7 m | $14.2 \%$ |
| EBIT | 7.4 m | 5.1 m | $46.7 \%$ |
| EBIT as a \% of revenue | $13.9 \%$ | $11.3 \%$ |  |
| Net stores opened/(closed) | 5 | 5 |  |
| Total stores open | 65 | 59 |  |

- Strong same store sales growth of $5.6 \%$
- EBIT increased by $46.7 \%$ for the six months, lifting the EBIT margin to $13.9 \%$
- Gross margins continue to lift as the brand builds, with the segment reaching an economy of scale for advertising and overheads
- Branded collection sales represented $18.3 \%$ of total sales, up from $16.0 \%$ last year
- 110 store locations have been identified as suitable locations, with three new stores to open over the next six months


## MICHAEL HILL USA RETAIL SEGMENT (sso)

| For the half year ending | 2015 | 2014 | \% move |
| :---: | :---: | :---: | :---: |
| Revenue | 7.4 m | 5.9 m | $24.7 \%$ |
| Same store sales | 5.8 m | 5.9 m | $(3.6 \%)$ |
| Gross profit \% | $58.5 \%$ | $57.1 \%$ |  |
| Total expenses | 5.8 m | 4.0 m | $45.3 \%$ |
| EBIT | $(1.5 \mathrm{~m})$ | $(0.6 \mathrm{~m})$ | $(146.1 \%)$ |
| EBIT as a \% of revenue | $(19.6 \%)$ | $(9.9 \%)$ |  |
| Net stores opened/(closed) | 1 | 0 |  |
| Total stores open | 10 | 8 |  |

- Same store sales down $3.6 \%$ includes the lost sales from a forced 3 month closure of our Woodfield store due to a centre redevelopment. Same stores are up 0.5\% excluding Woodfield
- Rolling 12 month average sales have reached $\$ 1.4 \mathrm{~m}$
- EBIT loss higher than last year due to increased marketing spend and the impact of the Woodfield closure
- Our second New York store opened in September at the Triple A Mall Roosevelt Fields
- The Group aims to grow all Triple A store locations to an annualised turnover of $\$ 2 \mathrm{~m}$. Currently this group of stores are annualising at an average of $\$ 1.8 \mathrm{~m}$
- Branded collections represented 32.9\% of total sales, up on 30.2\% last year


## EMMA \& ROE RETAIL SEGMENT (AUD)

| For the half year ending | 2015 | 2014 | \% move |
| :---: | :---: | :---: | :---: |
| Revenue | 5.0 m | 2.5 m | $97.6 \%$ |
| Same store sales growth | 3.4 m | 2.2 m | $49.4 \%$ |
| Net stores opened/(closed) | 3 | 2 |  |
| Total stores open | 11 | 8 |  |

- Emma \& Roe test continues with three more store openings, bringing total stores to eleven
- As part of the ongoing test, five new stores will be opening over the next six months
- Average annualised store revenue approaching $\$ 1 \mathrm{~m}$ in the current year
- Gross margins higher than the Michael Hill brand
- Capital requirements are roughly half of that required for Michael Hill stores
- 190 store locations have been identified as suitable locations once the test has been proven up


## E-COMMERCE TRENDS

- e-commerce platform across 4 markets
- Revenue up 66\%
- Website visits for the six months reached 5.6 million
- Continuing positive momentum of sales revenue growth across all markets and both brands
- Progressing our CRM capability to deliver better customer experiences
- Strong customer engagement via our social media channels
- Supports our bricks and mortar model through integrated cross channel customer experience




81\%
Increase in transactions

## IN HOUSE CREDIT NORTH AMERICA

- Loan book has grown to $\$ 15.2 \mathrm{~m}$, up $8.6 \%$ on prior year
- Represents $25 \%$ of sales in Canada and $42 \%$ in the US
- Interest and other income grew 4.6\% to \$900k
- Bad debts run at approximately 5\% of credit sales made
- Presents a strategic advantage to increase our bridal sales market share within North America
- Offers an opportunity to own a comprehensive customer database which allows for direct targeted marketing
- Provides flexibility for the Group to align the lending risk with our sales margin and maximise the sales opportunities


## PROFESSIONAL CARE PLANS

- Total sales grew $8.9 \%$ to $\$ 21.7 \mathrm{~m}$
- Revenue recognised of $\$ 13.8 \mathrm{~m}$, up 21.7\%
- Deferred revenue of $\$ 70.3 \mathrm{~m}$ held on balance sheet
- Provides a competitive advantage by establishing an ongoing relationship with customers


## INVENTORY MANAGEMENT

- Stock turn across the Group is 0.92 for the 12 months to December, up on prior year's 0.88
- GMROI is 1.73 , up from 1.65 for prior year
- Average inventory holding per store is $\$ 660,000$, flat on prior year
- Gross margin grew from 63.9\% to 64.2\%


## BRANDED COLLECTIONS

- Testing and development of the ten proprietary brands across the Group which are currently in various stages of the testing process
- Objective is to drive consumer preference and command margin premium
- Global branded product sales reach $14.8 \%$ of total sales compared to $12.8 \%$ prior year
- Goal is to have $20 \%$ of global sales coming from branded collections
- Proprietary brands provide the Group with incremental margin growth


## SALES BY COUNTRY



FINANCIAL REVIEW

FINANCIAL REVIEW (avo)

| For the half year ending | 2015 | 2014 | $\%$ Move |
| :--- | :---: | :---: | :---: | :---: |
| Group revenue | 310.8 m | 283.2 m | $9.7 \%$ |
| Same store sales | 276.4 m | 291.8 m | $5.4 \%$ |
| Gross profit | 198.9 m | 180.5 m | $10.2 \%$ |
| Gross profit \% | $64.2 \%$ | $63.9 \%$ |  |
| Marketing | 19.2 m | 17.7 m | $8.8 \%$ |
| Retail wage costs | 59.1 m | 53.2 m | $11.1 \%$ |
| Occupancy costs | 26.6 m | 24.9 m | $6.8 \%$ |
| Foreign exchange (gains)/losses | 1.3 m | $(2.0 \mathrm{~m})$ |  |
| EBITDA | 43.9 m | 42.6 m | $3.3 \%$ |
| Depreciation | 8.7 m | 7.6 m | $14.9 \%$ |

FINANCIAL REVIEW (avo)

| For the half year ending | 2015 | 2014 | $\%$ Move |
| :--- | :---: | :---: | :---: |
| EBIT * | 35.2 m | 35.0 m | $0.8 \%$ |
| EBIT \% of sales | $11.3 \%$ | $12.4 \%$ |  |
| Interest expense | 2.2 m | 2.6 m | $(13.7 \%)$ |
| NPBT | 33.2 m | 32.4 m | $2.3 \%$ |
| NPAT | 24.9 m | 23.7 m | $5.1 \%$ |
| Earnings per share | AU 6.50 c | AU 6.19c |  |
| Interim dividend per share | Nz 2.5 c | NZ 2.5c |  |
| Net operating cash flows | 32.5 m | 39.9 m | $(18.7 \%)$ |
| Capital expenditure | 12.4 m | 12.4 m |  |
| * EBIT excluding FX gain/(loss) | 36.5 m | 33.0 m | $10.6 \%$ |

## FINANCIAL REVIEW (soo

| For the half year ending | 2015 | 2014 | \% Move |
| :--- | :---: | :---: | :---: | :---: |
| Trade and other receivables | 31.6 m | 31.1 m | $1.4 \%$ |
| Includes in-house receivables | 15.2 m | 14.0 m | $8.6 \%$ |
| Inventories | 215.7 m | 207.8 m | $3.8 \%$ |
| Working capital | 164.7 m | 146.7 m | $12.3 \%$ |
| Deferred tax asset | 50.6 m | 65.0 m | $(22.2 \%)$ |
| Total deferred revenue | 73.7 m | 64.4 m | $14.5 \%$ |
| Borrowings | 33.9 m | 45.6 m | $(25.6 \%)$ |
| Net debt | 26.3 m | 33.8 m | $(22.1 \%)$ |
| Equity ratio | $52.6 \%$ | $50.3 \%$ |  |

## SUPPORTING INFORMATION \& TRENDS

SALES TO 31 DECEMBER 2015

## GROUP REVENUE TO 31 DECEMBER Aussooss $^{\text {a }}$



EBIT CONTRIBUTIONS

## EARNINGS BEFORE INTEREST \& TAX TO 31 DECEMBER cussooss $^{2}$



## EBIT CONTRIBUTIONS BY COUNTRY TO 31 DECEMBER ${ }_{\text {cassooss }}$



## STORE EXPANSION

total michael hill stores operating


## AUSTRALASIAN EXPANSION

AUSTRALIA

| Stores Open 31/12/15 |  | 166 |
| :---: | :---: | :---: |
| Planned for H2 15/16 | 3 stores | 169 |
| Planned for 16/17 | 3 stores | 172 |
| Planned for 17/18 | 3 stores | 175 |

175 store locations have been identified as suitable locations

NEW ZEALAND

| Stores Open 31/12/15 |  | 52 |
| :---: | :---: | :--- |
| Planned for H2 15/16 | 0 stores | 52 |
| Planned for 16/17 | 1 store | 53 |
| Planned for 17/18 | 0 stores | 53 |

## NORTH AMERICAN EXPANSION

CANADA

| Stores Open 31/12/15 |  | 65 |
| :---: | :---: | :---: |
| Planned for H2 15/16 | 3 stores | 68 |
| Planned for 16/17 | 6 stores | 74 |
| Planned for 17/18 | 6 stores | 80 |

110 store locations have been identified as suitable locations

## UNITED STATES

| Stores Open 31/12/15 |  | 10 |
| :---: | :---: | :---: |
| Planned for H2 15/16 | 0 stores | 10 |
| Planned for 16/17 | 3 stores | 13 |
| Planned for 17/18 | 5 stores | 18 |

## STORE PHOTOS




